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## Quality Policy Statement

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## **Quality Policy Statement**

Stackright Ltd aims to protect it's long-standing reputation in the market and remains committed to the high standard of quality insisted upon our products and service. Our objective is to maintain and seek further continued improvements in quality to meet our customer's requirements in today's highly competitive marketplace. The Company follows procedures that are designed to ensure that the products and service we offer are 'fit for purpose' and meet the customers' requirements. This involves every aspect of the operation and everyone who is involved in it. More of our customers are looking for a formal commitment from us that demonstrates we can consistently meet their quality requirements. This will be achieved by the following: -

- Maintaining independent accreditation to BS EN ISO 9001 :2015 Quality Management System (QMS).
- By ensuring procedures are defined implemented and maintained up to date and communicated to personnel whose activities can affect product quality.
- Minimise unnecessary waste.
- By providing suitable and sufficient training and ensuring personnel are competent to carry out required tasks.
- By providing a suitable and safe working environment with appropriate work equipment to carry out the required tasks.
- Ensuring customer's requirements are specified, understood, agreed then communicated to the workforce.
- By ensuring finished product meets customer's specifications and requirements.
- Upon receipt of customer feedback, action is undertaken when necessary.
- Review of key indicators to review performance
- Compliance with Stackright Ltd's, regulatory / legislative and any industry accreditation and any other standard that Stackright Ltd has made a commitment to.
- By recognizing internal and external issues which may affect the intended result.
- By complying with legislation from government and local authority.

Adherence to the QMS, Policies and procedures is mandatory and involves not only the management team but every employee of the Company. It is the responsibility of all departmental managers who are regularly briefed on the specific required standards to ensure their departments adhere to their procedures and that their procedures correspond to the activities undertaken.

The operations success will be continually assessed and communicated as being a team effort.

This policy to be reviewed annually.

Name:

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Position:

Managing Director

Sign:

Date:

18.01.2024